DIAMOND
DESIGN PRECAST, Inc.

QUALITY • STRENGTH • INTEGRITY

WE STAND BEHIND OUR PRODUCTS

PRECAST PRODUCT CARE GUIDE



IMPORTANT INFORMATION FOR HANDLING, INSTALLATION & CARE

Our precast concrete products are crafted from natural materials and built to last when properly handled and cared for. Please review the guidelines below to help ensure the best performance and appearance of your products.

1. INSPECT YOUR ORDER

Carefully inspect your products upon delivery. If something is incorrect or damaged, contact your dealer or Diamond Design Precast right away. Note any damage with the carrier on the delivery receipt and take photos when possible.

2. PROPER STORAGE

Store products on a level surface and keep them covered when possible. Concrete naturally absorbs moisture—prolonged exposure to rain or standing water may cause discoloration or moisture-related marks.

3. NATURAL VARIATION

Slight color variation, hairline surface cracks and minor edge chipping can occur in concrete products and are normal. These are not considered defects and do not affect the structural integrity or performance.

4. CUTTING & DRILLING

If cutting is necessary, remove all slurry and dust immediately—once it dries, it can alter the color and finish. When cutting products with reinforcement, protect any exposed steel from moisture and the elements.

5. CLEANING

For routine cleaning, use mild soap or detergent and water. For tougher stains, try vinegar or a concrete cleaner. Always test any cleaner on a small, hidden area first. Do not use pressure washers, muriatic acid or wire brushes.

6. SEALING

Concrete is porous and sealers can help protect against staining and moisture penetration. Results vary based on climate and conditions. Always test a small area first and follow the manufacturer's instructions.

7. EFFLORESCENCE

A white, powdery residue may appear on the surface. This is a natural occurrence caused by moisture moving through the concrete. It can usually be removed with a concrete efflorescence cleaner—test a small area first.

8. BUILT TO LAST

With proper installation and care, our precast products will deliver timeless beauty and durability for years to come.

IMPORTANT: **Natural materials may result in slight imperfections that enhance the character of your product. By purchasing and installing our products, you acknowledge and accept them as they are. Claims must be made prior to installation. Once installed, no returns or adjustments will be authorized.**

OUR COMMITMENT TO YOU

We take pride in crafting high-quality precast concrete products and stand behind everything we make. Your satisfaction is important to us—please reach out with any questions.

QUESTIONS?

We're here to help.
Call or text us at
360.435.6151

THANK YOU FOR CHOOSING DIAMOND DESIGN PRECAST, INC.

BUILT STRONG. BUILT LOCAL.

DIAMOND DESIGN PRECAST, Inc.